



**airtel au**  
keeping you connected

### **Authorised Representative**

An authorised representative is a person customers can appoint to act on their behalf. If customers choose to appoint an Authorised Representative customers will need to contact us through online chat at (<https://dashboard.tawk.to/#/chat>) or send us an email to ([support@airtel.net.au](mailto:support@airtel.net.au) Contact Email).

### **Customers will be required to:**

1. Pass an identity check by having their (license) Mobile Account identity confirmed with their (date of birth) Mobile Account Number or date of birth
2. Provide verbal or written approval with the Authorised Representative's full name and permission to act on their behalf